
2022 LADIES MEMBERSHIP RENEWAL PACK



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MEMBERSHIP RENEWAL PACK 2022

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MEMBERSHIP RENEWAL 2022

WELCOME LETTER

Dear Member,

We hope that you have enjoyed your membership year at Grange Castle and that you and your families have been keeping safe and well throughout the year. It is that time again when your membership at Grange Castle is due for renewal for the season ahead.

Once again, renewing your membership this year will be a quick and easy process that can be done from the comfort of your own home using the digital membership renewal system we introduced last year. We have prepared this quick guide to assist members with how to renew before the invitations are sent out over the coming days.

If you have any questions or queries, please read the frequently asked questions outlined below or alternatively, you can contact the membership team info@grangecastlegc.com.

We would like to sincerely thank all Members for their support over the past 12 months, we hope you have been following the exciting improvements that we have been making on and off the course and we look forward to having another great season in 2022 .

Yours in golf,

Craig O'Sullivan

Venue Manager


Grange Castle GC

MEMBERSHIP RENEWAL 2022

HOW TO RENEW YOUR MEMBERSHIP

MEMBERSHIP RENEWAL 2022


REJOINING HAS NEVER BEEN EASIER



RENEW ONLINE

- PHONE
- TABLET
- LAPTOP

OR



RENEW AT CLUB

- TALK TO OUR TEAM
- USE OUR GOLF CLUB TABLET
- GUIDED SIGN UP

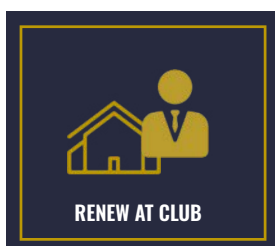
There are two ways to pay your membership through the digital system:

- PAY IN FULL (VIA DEBIT OR CREDIT CARD)
- AVAIL OF THE PAYMENT PLAN (IBAN & BIC REQUIRED)
 - PAYMENTS OVER 9 MONTHS FOR FULL MEMBERSHIP CATEGORIES
 - PAYMENTS OVER 4 MONTHS FOR PAY & PLAY CATEGORIES



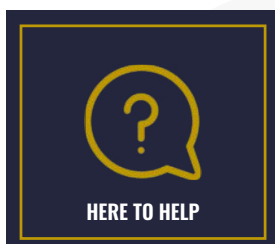
HOW TO RENEW ONLINE

You will receive an email and SMS text message from Grange Castle GC. All you need to do is click on the link and follow the simple online steps



HOW TO RENEW AT THE CLUB

We would advise all members to renew online, but you can renew at the counter in the shop. If you have any questions about renewing online or require assistance, you can contact the team by emailing info@grancecastlegc.com or calling (01) 4641043.



QUESTIONS

If you have any queries about your membership or the new process, you can contact the team by emailing info@grancecastlegc.com or calling (01) 4641043.

MEMBERSHIP RENEWAL 2022

LADIES MEMBERSHIP RATES & CATEGORIES

MEMBERSHIP RENEWAL RATES 2022

| | YOUR RENEWAL | INSURANCE (MANDATORY) |
|---------------------|--------------|--------------------------|
| 7 Day Full | €959 | + €25 |
| 7 Day Pay & Play | €419 | + €25 |
| 5 Day Full | €679 | + €25 |
| 5 Day Pay & Play | €319 | + €25 |
| Senior Full* | €909 | + €25 |
| Senior Pay & Play* | €339 | + €25 |
| Student Full Member | €649 | + €25 |

PLEASE NOTE RENEWAL FEES INCLUDE GOLF IRELAND FEES, BUT DO NOT INCLUDE INSURANCE

* MEMBERSHIP CATEGORY IS SUBJECT TO TERMS & CONDITIONS
PAY & PLAY MEMBERSHIP GREEN FEE RATES 2022

MIDWEEK €16 / WEEKENDS €22

UPGRADING OR CHANGING MEMBERSHIP CATEGORY

Over the coming days, Members will be sent a link to renew in the same membership category as 2021. If you wish to upgrade or downgrade your membership category please contact the membership team on 01 4641043 or email info@grangecastlelegc.com. A change of category will depend on the availability of the chosen category.

MEMBERSHIP RENEWAL 2022

FREQUENTLY ASKED QUESTIONS

How will I be contacted about my Membership renewal?

You will be contacted by both email and SMS. If you do not have an email or a mobile phone, someone will be in contact with you by an alternative method.

What will I need to renew?

You will need your Date of Birth, a Credit or Debit Card for those paying in full. For those wishing to use the payment plan facility, you will need your IBAN and BIC.

When can I renew my Membership?

Membership renewals will commence the week of **Monday, 14th February 2022**.

What is the deadline for renewal of membership?

The deadline for Membership renewal is set at **Tuesday, 1st March 2022**. Members should note the deadline for availing of the direct debit payment system is also **Tuesday, 1st March 2022**. The first payment for those on the Direct Debit system will be **Tuesday, 15th March 2022**. It is very important that members renew early this year. **If it is your intention not to re-join, please inform the club as soon as possible, as there is a waiting list of new members.**

What happens after the membership renewal deadline date passes?

Once the deadline for membership renewal passes, Members who have not renewed will be paused on our systems and their access to the golf course will be removed. Please note that as membership is currently closed and a wait list exists, it is very important to renew early this year and places cannot be guaranteed if you miss the renewal deadline.

How much do I pay?

The categories and rates for membership are outlined earlier in this document. Members categories and rates have been set for them and this will be reflected when you click the link to join in the SMS text message or email.

What if I notice an error on my Membership category or rate?

While every effort has been made to ensure your details are correct, if you notice any errors on your record while completing the digital renewal process, please contact the membership team immediately and we'll be happy to put this right for you.

Can I change membership category?

Yes, but you will need to contact the Golf Club to do this. If you wish to upgrade or downgrade your membership category please contact the membership team on 01 4641043 or email info@grangecastlegc.com. Upgrades & Downgrades are subject to category availability.

Is Golf Insurance mandatory?

Yes, Golsure insurance policy is now required for all membership categories. The cost is €25. New policies will be valid from 1st April 2022 to 31st March 2023.

MEMBERSHIP RENEWAL 2022

FREQUENTLY ASKED QUESTIONS

HOW CAN I PAY?

How does the monthly payment plan work?

All Members can avail of a monthly payment plan using the secure payment portal on the new system. The payment plan will commence on **Tuesday, 15th March 2022**. **Please Note:** There is a 5% processing fee for direct debits.

- FULL membership categories will run over **9 payments**.
- PAY & PLAY membership categories will run over **4 payments**.

The deadline for sign up is **Tuesday, 1st March 2022**.

Can I still use my existing Direct Debit Mandate?

If you paid by direct debit last year your direct debit mandate will still be active. However, you do need to complete the sign up form and process your membership through the online system.

Are payments secure?

Yes, payments are being processed using secure online portals provided to the Golf Club by GoCardLess.com and AIB Bank, both world renowned secure payment platforms.

JUNIOR MEMBERS

How will my juniors pay?

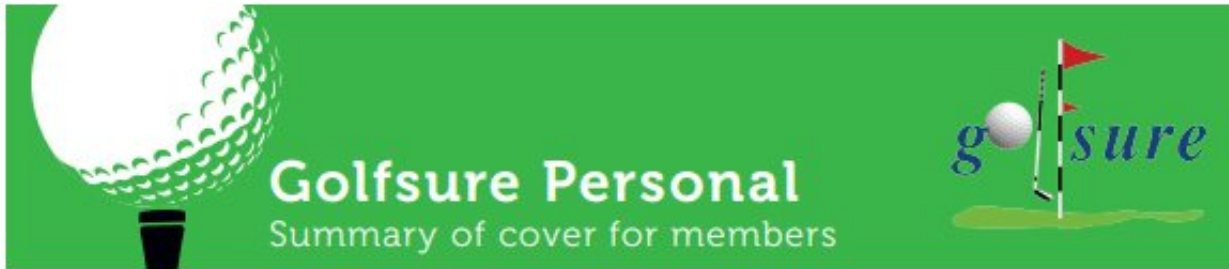
Parent(s)/Guardians of juniors will be sent individual payment links for each of their children. This means you will need to complete the process for each individual child.

What happens when a junior reaches the age of 18?

The club will contact the member directly once they reach the age of 18. Parent(s)/Guardians can still process payments for their young adults, but a separate direct debit or debit/credit card payment will be required. These cannot be connected to one payment.

MEMBERSHIP RENEWAL 2022

GOLF INSURANCE



Golf Equipment / Personal Effects

- 'All Risks' on your Golf Equipment up to €4,000
- Personal Clothing up to €750
- Excess €50

Definitions

Golf Equipment includes:

- Golf Clubs, Golf Club Bag, Caddy Car, Sky Caddies
- Golf Shoes, Golf Waterproofs, Golf Hats, Golf Gloves, Golf Carry Bag (for bringing clothes etc.)
- Personal items, Clothing, Watches, Jewellery, Jackets, Jumpers, Shirts, Trousers and ordinary shoes

Loss of Keys

- Covers the cost of replacing car keys lost whilst on Golf Club Premises (No deductible shall apply to this section)

Mobile Phones

- Cover for personal mobile telephones up to €100 if damaged on Golf Club premises (No deductible shall apply to this section)

Delayed Arrival of Clubs

- Cover for delayed arrival of clubs when travelling (excluding buggies and to a limit of €250)

Personal Liability and Personal Accident

- Personal Liability up to €2,600,000
- Accidental Death up to €150,000
- Major Disability such as Permanent Total Disablement, Loss of Limbs, Loss of Eyes up to €150,000
- Loss of Hearing: Both ears €150,000, One ear €37,500
- Temporary Total Disablement up to €250 per week for up to two years
- Medical Expenses are covered up to €3,300 in Republic of Ireland & up to €30,000 elsewhere in the world
- Dental up to €10,000
- Facial Scarring up to €3,000
- Hospitalisation (€50 max 20 days) up to €1,000
- Coma (€100 per week 26 weeks) up to €2,600



- Loss of Subscriptions Cover up to €1,000 if you sustain an injury that prevents you from enjoying the full benefit of your club membership which you have paid for in full

Personal Claims Contact

In the event of a claim under Section 1, 2 & 3 please contact:

Allianz plc
Elmpark
Merrion Road
Dublin 4
Phone: 1890 779 999
Email: Golsure.personal@allianz.ie

In the event of a Hole in One claim please note the following:

All signed cards to be sent to:

Golsure Personal Team, Broker Services
Willis Towers Watson House
Elm Park Business Campus
Merrion Road, Dublin 4
D04 P231, Ireland
Email: service.team@willistowerswatson.com



Allianz  **Willis Towers Watson** 

GolfSure is a tailor-made insurance policy to meet all the needs of Golf Clubs and Golfers, and has been supporting them in Ireland since 1998.

- Allianz p.l.c is regulated by the Central Bank of Ireland.
- Willis Towers Watson Insurances (Ireland) Limited, t/a Willis Towers Watson is regulated by the Central Bank of Ireland

MEMBERSHIP RENEWAL 2022

CONTACT US

TALK TO THE TEAM

If you have any questions or queries in relation to your Membership, you can contact our team:

Email info@grangecastlegc.com

or

Call: 01 4641043

If you have any questions or queries in relation to the ladies Club, you can contact the Ladies Honorary Secretary:

Email grangecastleladies.honsec@gmail.com



GRANGE CASTLE
GOLF CLUB



CONTACT US

01 4641043

info@grangecastlegc.com

grangecastlegc.com